



GDPR/Data Protection/Privacy Notice

Rotas Training will only process and store your personal data for the purposes of delivery, assessment and award of your qualifications.

In the application form for a Course, the Customer will give to Rotas Training their name, address, date of birth, telephone number and email address and details of any medical conditions that might affect their participation on a Course.

The provisions of this clause shall apply to any disclosure by the Customer of personal data, including any sensitive personal data as such terms are defined by the DP/GDPR Legislation.

The personal data referred to in this clause will be used by Rotas Training only for the purpose of Course administration. Rotas Training will disclose this personal data to a sub-processor, NUCO and First Aid Awards (or any replacement organisation carrying out a similar task), which regulates, prints and posts paperwork such as certificates to Customers.

Rotas Training have organisational measures in place against unauthorised or unlawful processing of personal data and against accidental loss or destruction of, or damage to, personal data held or processed by it, appropriate to the harm that might result from such unauthorised or unlawful processing or loss, destruction or damage to personal data and the nature of the personal data.

Rotas Training shall take all reasonable steps to ensure that staff that have access to personal data processed in connection with the Contract are reliable and properly trained.

Rotas Training shall destroy all personal data relating to the Contract, using a secure method when it is no longer needed for the Services.

If Rotas Training discloses personal data to a third party pursuant to clause above, Rotas Training will use its best endeavours to ensure that each body to which the personal data is disclosed process only in accordance with documented instructions and maintains equivalent measures and processes, including confidentiality obligations and security measures to comply with the DP/GDPR Legislation.

How to find out what personal information Rotas Training holds about a Customer

The Customer can request details of the personal information that Rotas Training holds about the Customer under the Data Protection Act 2018. If the Customer would like a copy of the information that Rotas Training holds about the Customer, or wants to update such information, the Customer should write to: Rotas Training rotastraining@gmail.com

How to find out what personal information NUCO/FAA holds about a Customer

For detailed information on how your data will be stored and processed visit: www.firstaidawards.com/policies and view FAA's Data Protection Policy

<https://www.nucotraining.com/#> to view NUCO's policies